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# Actualización del firmware y de los controladores Dell ControlVault

- El firmware y los controladores Dell ControlVault instalados en fábrica en los equipos Dell son obsoletos y necesitan ser actualizados siguiendo este procedimiento, en el orden indicado.
- Si recibe un mensaje de error durante la instalación de DDP | EE o DDP | ESS pidiéndole que salga del instalador para actualizar los controladores Dell ControlVault, puede ignorar tranquilamente el mensaje y continuar con la instalación de DDP | EE o DDP | ESS. Los controladores Dell ControlVault (y el firmware) pueden ser actualizados una vez finalizada la instalación de DDP | EE o DDP | ESS.

## Descarga de los controladores más recientes

Vaya a www.support.dell.com.

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	Contact Us	Prem	nier Login
	Shop Support Community	My Account	What can we help you find? Search
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			Get to know 🛛 🖬 Windows 10
_		Support	
	Product support		Orders & support requests
	Support for your product-drivers, diagnostics,	Identify and resolve issues quickly with a variety of	Check the status of your orders and support requests
	manuals, parts, warranty information and more.	troubleshooting tools and resources.	and find answers to common questions.
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	*****		
Ρ	roduct support		
1	Getting started with your Dell product		
	Getting started with your Dett product		
	Our tutorials will help you get set up, connect to the in Get set up and connected	ternet, create a Dell account, and more.	
	lentify the product you need to support		
Id	in the product for node to support		

#### Seleccione el modelo de su equipo.

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[		oth product IDs are located on the ack or bottom of your device. See letails	• View products	Con
Select a product				
Desktops & All-in-Ones	Laptops	Servers, Storage, & Networ	king Tablets & Mobile Devices	
Monitors & Projectors	Electronics & Accessories	Printers	Software & Security	
Have a Dell Account? Select from a list of	your products.			
Top resources				
Online diagnostics We can fix your Windows-based device or se	Help by topic nd you Find answers to yo	ur technology questions with our coll	ection of articles, videos and tutorials.	
replacement parts in just minutes. Running	No power, no PC	OST, no boot and no video	Getting started	

**3** Seleccione **Drivers & Downloads** (Controladores y descargas).



4 Seleccione el Operating System (Sistema operativo) del equipo de destino.

		×
(a) (b) http://www.dell.com/support/home/us/en/19/product-support/p	product/latituc D + C  Product Support   Dell US ×	67 17 193
Parts & accessories	System Analysis or Service Tag	t • 🔤 Select
	View all available updates for Windows 8.1, 64-bit. A Change 05	
	BIOS         Ubuntu 12.04         Ubuntu 14.04         Windows 10, 32-bit         Windows 70, 64-bit         Windows 7, 54-bit         Windows 8.1, 64-bit         Looking for a different OS? View the list of Dell supported operating systems         Refine your results:	
	Category   Importance  More filters	
	English ©   Clear all View by: Category Importance Release date Installation order Show All   Hide All	
	Application (2 files)     Audio (1 file)	-
	Backup and Recovery (1 file)	

**5** Expanda la categoría **Security** (Seguridad).

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*	Change Management Software Development Kit (2 files)	
	Chipset (6 files)	
	Dell Data Protection (5 files)	
	Modem/Communications (2 files)	
	Mouse, Keyboard & Input Devices (2 files)	
	Network (10 files)	
	Security (2 files)	
	Dell ControlVault Firmware View details ControlVault_Setup_2MYJC_A37_2PE.exe   Hard-Drive (6 MB) Security   Release date 12 Dec 2014   Last Updated 08 May 2015   Recommended	
	Version 30.7.027.0,A37	
	This file will automatically self-install after downloading. Restart required	
	🛃 Download File 📑 Add to download list	
	Dell ControlVault Driver View details CV_DRV_Setup_YYV17_A18_64b_ZPE.exxe   Hard-Drive (15 MB) Security   Release date 10 Dec 2014   Last Updated 14 May 2015   Recommended	
	Version 3.0.00040.30.7.027,A18	
	This file will automatically self-install after downloading. Restart required	
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	Serial ATA (4 files)	
	System Utilities (2 files)	
	Systems Management (5 files)	
	Video (3 files)	

- **6** Descargue y guarde los controladores Dell ControlVault.
- 7 Descargue y guarde el firmware Dell ControlVault.
- 8 Si es necesario, copie el firmware y los controladores en los equipos de destino.

## Instalación del controlador Dell ControlVault

1 Vaya hasta la carpeta en la que haya descargado el archivo para la instalación del controlador.

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Organize • 🔂 Open	Share with • New folder				- III •		0
🚖 Favorites	Name *	Date modified	Туре	Size			
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Downloads	CV_DRV_Setup_YYV17_A18_64b_ZPE	8/27/2015 5:16 AM	Application	15,739 KB			
2. Recent Places							
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CV_DRV_Setur	p_YYV17_A18_64b_ZPE Date modified: 8/27/2 Size: 15.3 M	015 5:16 AM Date B	e created: 8/27/20	15 5:36 AM			

2 Haga doble clic sobre el controlador Dell ControlVault para iniciar el archivo ejecutable autoextraíble.

**CONSEJO:** Asegúrese de instalar primer el controlador. El nombre de archivo del controlador *tal como era cuando se creó este documento* es ControlVault\_Setup\_2MYJC\_A37\_ZPE.exe.

- **3** Haga clic en **Continue** (Continuar) para empezar.
- **4** Haga clic en **Ok** (Aceptar) para descomprimir los archivos del controlador en la ubicación predeterminada de C:\Dell\Drivers\<Nueva carpeta>.
- 5 Haga clic en Yes (Sí) para permitir la creación de una carpeta nueva.
- 6 Haga clic en Ok (Aceptar) cuando aparezca el mensaje correctamente descomprimido.

7 Tras la extracción, debería aparecer la carpeta que contiene los archivos. Si no aparece, vaya hasta la carpeta en la que haya extraído los archivos. En este caso, la carpeta es JW22F.

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Downloads	1038.mst	10/14/2014 4:10 PM	MST File	99 KB	
Recent Places	1040.mst	10/14/2014 4:10 PM	MST File	103 KB	
g meters	1041.mst	10/14/2014 4:10 PM	MST File	98 KB	
Libraries	1042.mst	10/14/2014 4:10 PM	MST File	90 KB	
Documents	1043.mst	10/14/2014 4:10 PM	MST File	99 KB	
Music	1044.mst	10/14/2014 4:10 PM	MST File	91 KB	
Pictures	1045.mst	10/14/2014 4:10 PM	MST File	97 KB	
Videos	1046.mst	10/14/2014 4:10 PM	MST File	97 KB	
	1048.mst	10/14/2014 4:10 PM	MST File	96 KB	
Computer	1049.mst	10/14/2014 4:10 PM	MST File	93 KB	
computer	1050.mst	10/14/2014 4:11 PM	MST File	92 KB	
Network	1051.mst	10/14/2014 4:11 PM	MST File	94 KB	
	1053.mst	10/14/2014 4:10 PM	MST File	90 KB	
	1054.mst	10/14/2014 4:11 PM	MST File	88 KB	
	1055.mst	10/14/2014 4:10 PM	MST File	92 KB	
	1060.mst	10/14/2014 4:11 PM	MST File	95 KB	
	2052.mst	10/14/2014 4:10 PM	MST File	71 KB	
	2070.mst	10/14/2014 4:10 PM	MST File	97 KB	
	CVHCI64	10/14/2014 4:11 PM	Windows Installer	16,627 KB	
	🛋 mup	10/14/2014 4:14 PM	XML Document	5 KB	
	Readme	10/29/2014 5:52 PM	Text Document	34 KB	
	Version	11/4/2014 1:56 PM	Text Document	1 KB	

- 8 Haga doble clic sobre CVHCI64.MSI para iniciar el instalador del controlador. [este ejemplo es CVHCI64.MSI en este ejemplo (CVHCI para un equipo de 32 bits)].
- 9 Haga clic en Next (Siguiente) en la pantalla de bienvenida.
- 10 Haga clic en Next (Siguiente) para instalar los controladores en la ubicación predeterminada de C:\Program Files\Broadcom Corporation\Broadcom USH Host Components\.
- **11** Seleccione la opción **Complete** (Completar) y haga clic en **Next** (Siguiente).
- 12 Haga clic en Install (Instalar) para empezar la instalación de los controladores.
- **13** De forma opcional, puede marcar la casilla de verificación para ver el archivo de registro del instalador. Haga clic en **Finish** (Finalizar) para salir del asistente.

## Comprobación de la instalación del controlador

• El Device Manager tendrá un dispositivo Dell ControlVault (y otros dispositivos) dependiendo de la configuración del hardware y del sistema operativo.

### Instalación del firmware Dell ControlVault

- 1 Vaya hasta la carpeta en la que haya descargado el archivo para la instalación del firmware.
- 2 Haga doble clic sobre el firmware Dell ControlVault para iniciar el archivo ejecutable autoextraíble.
- **3** Haga clic en **Continue** (Continuar) para empezar.
- **4** Haga clic en **Ok** (Aceptar) para descomprimir los archivos del controlador en la ubicación predeterminada de C:\Dell\Drivers\<Nueva carpeta>.
- 5 Haga clic en Yes (Sí) para permitir la creación de una carpeta nueva.
- 6 Haga clic en Ok (Aceptar) cuando aparezca el mensaje correctamente descomprimido.

7 Tras la extracción, debería aparecer la carpeta que contiene los archivos. Si no aparece, vaya hasta la carpeta en la que haya extraído los archivos. Seleccione la carpeta firmware.

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- 8 Haga doble clic sobre ushupgrade.exe para iniciar el instalador del firmware.
- 9 Haga clic en Start (Iniciar) para empezar la actualización del firmware.
- **IMPORTANTE:** Si está realizando la actualización desde una versión de firmware más antigua, es posible que necesite introducir su contraseña de administrador. Introduzca **Broadcom** como contraseña y haga clic en **Enter** (Introducir) si aparece este diálogo.

Aparecerán varios mensajes de estado.

**10** Haga clic en **Restart** (Reiniciar) para finalizar la actualización del firmware.

Ha finalizado la actualización del firmware y de los controladores Dell ControlVault.